

Today's Bioheat® is clean and green!

Update #124



# HOT Ideas

Energy tips for our customers



This newsletter brought to you in association with the National Oilheat Research Alliance

## One Giant Leap For Biodiesel

As mentioned in our September newsletter, NY Senate bill S5422, which matches NYC's B5 standard for Nassau, Suffolk and Westchester counties, was signed into law on September 13, 2017. This news puts our neighbors to the north and east right behind us, as New York City's new B5 standard went into effect on October 1, 2017.

This move is a testament to how education, support and dedication can lead to big changes. With the facts of Bioheat® fuel readily available to all, important steps can be taken in order to make our cities, country and world a better and healthier place. With NYOHA's support and dedication to this cause, we manage to show everyone the benefits of going green – resulting in cases such as these, where one city's decision can inspire surrounding areas to follow suit.

We're very excited for these changes! We hope that the dominoes continue to fall so more and more people can reduce their carbon footprint while enjoying the benefits of Bioheat® fuel. We look forward to watching our planet continue to be healthier with a little help from NYOHA and its supporters.



### Upgrade & Save – NYC Update

Through the Upgrade & Save – NYC rebate program, New Yorkers can save up to \$700 by upgrading their existing oil-fired furnace or boiler and installing a new aboveground oil storage tank. As of this writing, the program has processed 270 rebates, which put \$132,800 back into customers' pockets!

Combined with Bioheat® fuel, high-efficiency heating equipment is a great way for New Yorkers to reduce their environmental footprint, improve our city's air quality and make their home healthier and comfier. If you're looking to join the hundreds of New Yorkers who are reducing their heating bills, call your qualified Bioheat® dealer and upgrade your comfort.

### Third Party Notification Reminder

**ATTENTION BUILDING OWNERS & PROPERTY MANAGERS:**

In New York State, all Bioheat® fuel customers must be offered the option to have a third party of their choice notified before a service termination. This is especially valuable for older residents who might have trouble hearing the phone or remembering whether or not they paid their heating bill. Please encourage all elderly tenants to enroll this winter. To enroll, tenants should call our office or have their chosen third party call on their behalf.



## Your Fuel Usage Might Change This Fall or Winter If...

Automatic delivery provides customers with a consistent flow of fuel, depending on how much the customer needs day to day. These days, the dynamics inside your home can change too, and some of these changes can affect your fuel usage! What kind of changes, you ask? Here are a few:

- \* **Back to school:** Your children are off to college, and they're no longer living at home.
- \* **Growing family:** Your parents are moving in or you're bringing home a new baby.
- \* **New Addition:** Your family needs more space, and you've expanded your home to accommodate their needs.

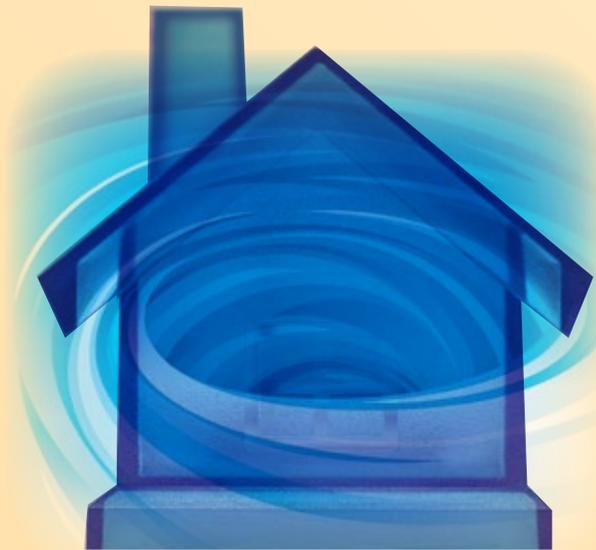
Automatic delivery customers should let their Bioheat® dealers know of any changes to their household, so their delivery schedule can be adjusted accordingly. Call your local dealer today, or as soon as you know of any adjustments that will need to be made!



## What You Should Know About Airflow

Without airflow, wind chimes would sit quietly and kites wouldn't be able to soar above the trees. Also, your heating system won't operate nearly as well, and could potentially stop working all together. What makes air so vital to your heating system's health?

Airflow has two jobs when it comes to your heating system: it carries warm air into your living space and it cools the heat exchanger inside your heating equipment. As long as enough air is passing over the heat exchanger to pick up the heat being produced, you'll avoid a cold house and a system breakdown. If the airflow is blocked, however, your equipment will overheat.



Do you want to keep the air flowing for your home? There are ways homeowners can help their system stay healthy and their home stay warm and cozy:

- Move furniture and drapes away from vents and returns to allow proper distribution and recirculation of heated air.
- Clean vent covers and air filters regularly to avoid dust and debris buildup.
- Keep supply vents open. When closed, the added pressure to the system results in the blower working at slower speeds, preventing it from pulling in enough air for the exchanger.